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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

The major providers like verizon and att have no concept of innovation or customer service. When sonic, a small provider, indicated they were coming to my neighborhood with fiber all I could think was, one, thank god some person with a brain is putting fiber in the neighborhood, two, thank god I won't have to deal with verizon or att and their horrible service anymore, and three, that you'd think the big guys would be ahead of the curve instead of so so far behind it, but I guess they don't care (obviously) because they think they have a monopoly, or will spend the money to kill any competitors that would dare to offer better, faster service rather than take care of their customers!

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